

Privacy Statement



Australian National Telecom Pty Ltd (ANT) understands that privacy is important to you and wants your experience with us to be as enjoyable and safe as possible. This privacy policy describes how ANT handles your personal information.

Data Collection

ANT collects personal information such as your name, address, telephone number, and your financial details.

When you are online, we collect information regarding the pages within our network which you visit and what you click on. As a general rule we do not collect sensitive information. However, if we do, it will be for the purposes of providing our goods or services and if the law requires us to do so.

Use of Information

We use your information to provide our services to you, to fulfil administrative functions associated with these services, for example billing, to enter into contracts with you or third parties and for marketing and client relationship purposes.

ANT requires this personal information in order to provide you with our products or services, and so we can provide you with a broad range of information in relation to our services. We may share your information with other companies which are related to ANT. We or our representatives may also use your personally identifiable information to assist us in improving our products and services. ANT or our other related companies may contact you to notify you about new products, services or promotions from time to time. If you no longer wish to receive these communications from ANT or from third parties, you can contact ANT at any time and make an 'opt out' request.

ANT may disclose your personal information to third parties which provide ANT with outsourced functions. These may include, but not be limited to, billing and debt collection, customer enquiries and mailing systems. ANT may also disclose personal information to other telecommunications service providers, law enforcement agencies, government agencies, courts or our professional advisers, including our accountants, auditors and lawyers.

If ANT believes it is necessary to disclose your personal information to lessen a serious and imminent threat to an individual's life, health or safety, or a serious threat to public health or public safety, or if ANT has reason to believe that unlawful activity has been or is being engaged in, and uses or discloses the personal information as necessary to its investigation or the matter of reporting it concerns to relevant persons or authorities.

Information Security

ANT takes all necessary steps to ensure that your personal information is stored securely. However, no transmission over the Internet or storage of information on servers connected to the Internet can be guaranteed to be absolutely secure. While ANT strives to protect your personal information from misuse, loss or unauthorised access, destruction, use, modification or disclosure of data we cannot guarantee the security of any information you transmit to us.

You may at any time request access to the personal information collected by ANT in relation to yourself and your service. Please notify ANT in writing if you wish to do so. In order for ANT to adhere to current privacy regulations and so to prevent unauthorized access we will need to establish a person's identity and their proper authority before we disclose any personal information to any party.

This privacy policy may change from time to time to reflect changes in legislation.

This policy outlines how we adhere to protect information about our customers and is bound by the Privacy Act 1988 and is covered by the *Telecommunications Consumer Protections Code* (TCP Code).